

W-01906A-09-0283



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80552

Date: 7/22/2009

Complaint Description: 08D Rate Case Items - Hearing/PC Meeting
N/A Not Applicable

Complaint By: **First:** Alice **Last:** Hunt

Account Name: Alice Hunt

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sierra Vista

CBR:

State: AZ **Zip:** 00000

is:

Utility Company: East Slope Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Consumer states that she received public notice for rate increase which will be affecting people in Sierra Vista. She is upset that the hearing will be held in Tucson and making it inconvenience for people to attend. It would be more convenience if the people did not have to travel 70 miles to attend the meeting.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained that the Arizona Corporation Commission only has 2 offices in Arizona. There is an office in Tucson and one in Phoenix and that the Tucson Office was the closest to the Sierra Vista area. Closed

Filed in docket no. W-01906A-09-0283

End of Comments

Date Completed: 7/23/2009

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Arizona Corporation Commission
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